
ADDITIONAL OPT-IN COVERAGE

Fans are encouraged to opt-in to Tixr's additional order protection coverage prior to check-out and completion of purchase when unexpected qualifying situations arise.

NO REFUNDS

No refunds will be issued for any reason other than cancellation of the event. Refunds will not be issued for the following:

- Incidence of lost, forgotten, unused or surplus General Admission Tickets, Reserved Seating Tickets, Club Passes, Hospitality Passes, or any other ticket offerings made by the Event Organizer.
- Violations of the Terms & Conditions for ticket purchase

CANCELLATION

Cancellation of the event before Thursday, October 17, 2024: any money paid in advance bookings will be refunded 100%.

Cancellation or abandonment of the event on or after Thursday, October 17, 2024: refunds will only be made in respect to any day(s) that is abandoned fully before the start of that day's competition.

In the case of items that cover the whole event (i.e. 4-Day General Admission Passes, Tier 1 Hospitality Passes, etc.) the following proportions of total cost of the item will be refunded:

- Event canceled before Thursday, October 17th start of competition: 100% refund
- Event canceled before Friday, October 18th start of competition: 85% refund
- Event canceled before Saturday, October 19th start of competition: 60% refund
- Event canceled before Sunday, October 20th start of competition: 15% refund

Refunds will be in full, that is inclusive of the face value of the ticket as well as any additional fees paid during checkout at the time of advance purchase.

TICKET REPRINTS

The Event Box Office can reissue e-tickets with the same barcodes during the event for tickets that are lost upon presenting proper identification as requested.