



Frequently Asked Questions - FAQ

What address do I plug into my GPS?

Fair Hill Special Events Zone

4600 Telegraph Rd.

Elkton, MD 21921

What is the best way to stay informed about the competition on-site?

Follow the Maryland 5 Star at Fair Hill on Facebook, Instagram, and Twitter @Maryland5Star, our news releases and/or sign up for our newsletter.

What is the recommended/appropriate attire for this event?

Eventing is a sport that takes place outdoors, rain or shine. Dress for the weather but anticipate fluctuations in temperature and conditions, layers are suggested! Be sure to wear comfortable, weather-proof footwear for all days, particularly Saturday's Cross Country competition. Please note that there is varying terrain throughout the venue, and it is recommended to wear sensible shoes for such conditions.

How much walking should I plan on doing?

The Fair Hill Special Event Zone is a beautiful venue, but is expansive and spread out, so please anticipate walking for each day of competition. There will be complimentary shuttles running to and from designated parking locations to the Main Entrance (link to parking map/schedule coming soon) Thursday through Sunday, however there can be some anticipated wait time associated with shuttling (especially on Saturday) as we try to accommodate large numbers of attendees.

Guests with mobility concerns should plan to sit in General Admission seating in the North Aintree Grandstand, purchase a Reserved Seat in the Tier 2 Grandstand, or purchase a hospitality package which comes with reserved seating. All of these options will give guests a view of the Main Arena. On Saturday, cross-country will run through the Main Arena, so seated guests will be able to view live competition in the Arena as well as the stream of rest of the course on the Main Arena videoboard.

There are additional shuttles on Saturday to assist guests with getting to various areas of the cross-country course (link to shuttle map/schedule coming soon). However, guests will have to walk over varying terrain, from the shuttle stop to view the cross country jumps on course. Again, there can be some anticipated wait time associated with shuttling so please plan accordingly.

What are the opening times/hours of the event?

- Gates Open - open one (1) hour prior to the start of competition on Thursday, Friday and Saturday and two (2) hours prior to the start of competition on Sunday
- Gates Close - thirty (30) minutes post the end of daily competition
- Vendor Village - all vendors will be open daily by the start of competition and will close thirty (30) minutes post the end of competition
- Hospitality Areas - open daily thirty (30) minutes prior to the start of competition and close thirty (30) minutes post the end of competition
- Tentative Competition Start Time Schedule:
 - Thursday: 8:00 AM
 - Friday: 8:00 AM
 - Saturday: 9:00 AM
 - Sunday: 9:00 AM

*Competition times and schedules are tentative based on final competition entries and are subject to change by Event Organizers at any time.

**Strongly suggested that spectators leave for the competition grounds early in anticipation of traffic and to allow time for parking and shuttling.

What can I/can't I bring onto the property?

Yes:

- Hand bags, tote bags, messenger bags/briefcase, and other single compartment bags.
- Single strap diaper bags, if accompanied by a child.
- One folding chair permitted per person on **Saturday ONLY**.
- Strollers, if accompanied by a child.
- Well behaved dogs permitted on leash, please see Dog Section below for more details.
- Light refreshments, including snacks that can be contained in a sandwich sized bag and/or reusable water bottles, within a small bag as referenced above.

No:

- All firearms or weapons of any kind regardless of permit (with the exception of Event Security as deemed necessary by the Event Organizers, Maryland Department of Natural Resources and Maryland Department of Emergency Management (MDEM).
- Illegal substances.
- Professional video cameras or recording devices larger than 4"x14"x8".
- Flags or banners.
- Artificial noisemakers, air-horns or horns of any kind.
- Flasks.
- Unmanned Aircrafts.
 - This term includes all types of devices that meet this definition (e.g., model airplanes, quadcopter, drones) that are used for any purpose, including for recreation or commerce. Launching, landing, or operating an unmanned aircraft from or on lands and waters administered by the Maryland Department of Natural Resources (DNR) within the boundaries of the Fair Hill Natural Resources Management Area (FHNRM) is prohibited except as approved in writing by DNR.
- Large food and beverage quantities; with the exception of those with reserved tailgating spaces on Saturday - please no glass or open containers. You will be subject to a cooler check upon entrance, no more than two (2) coolers per vehicle. Excessive coolers will be confiscated.
- Any other items deemed inappropriate, unlawful or dangerous by safety and security officials at their sole discretion.

What is the best way to get there?

Please see the Travel page of our [Visitors Guide](#) for more information on how to best access our venue.

Where can I stay in the area?

We highly suggest booking hotel rooms early. The Maryland 5 Star is proudly partnering with the brand new Great Wolf Lodge as it's Official Hotel/Resort! In honor of the partnership, Great Wolf Lodge is offering a special booking rate for Maryland 5 Star spectators over the Event dates. To book, visit the website greatwolf.com/maryland and use the offer code **M5STAR** to take advantage of this special reduced room rate, availability won't last long! If you'd prefer to book over the phone, you may also call central reservations at 888-983-9653 and use the code **M5STAR**. Please see our Visitors Guide for more information.



Please note, there will be no RV or Primitive Camping options available on-site for this year's event.

Interested in renting a property for your stay or listing your home for the week of the Maryland 5 Star? Visit Airbnb or VRBO to browse local listings or to list your property for rent. The recommended locations to search are Elkton, MD and Newark, DE.

Where can I park?

Parking maps and details coming soon.

General Parking is included with all tickets purchased. No parking pass or tag will be needed to enter the general parking lot.

Designated VIP parking is included with Tier 1 VIP and Tier 2 Club purchases.

Saturday only! Sawmill Preferred Parking is available for purchase. Sawmill Preferred Parking Passes must be accompanied by the purchase of a ticket to Saturday's event (i.e. General Admission, Reserved Seat, VIP Hospitality or Club Hospitality).

Sawmill Preferred Parking is included with purchase of a Sawmill Waterfront Club Pass or Sawmill VIP Package (VIP or Club).

Handicap Parking is available for all ticket purchasers with valid handicap license plates or car hang tags.

What else is there to do in the area?

Please see the Things To Do page of our [Visitors Guide](#) for more information on what to do in the area.

How do I buy tickets?

Please see our [Ticket Page](#) for details to browse event offerings and purchase your tickets.

Can I get a refund for any ticket(s) I purchased if I decide not to attend the Maryland 5 Star at Fair Hill?

Click [here](#) to read the Maryland 5 Star at Fair Hill's Refund Policy.