

## **NO REFUNDS**

No refunds will be issued for any reason other than cancellation of the event. Refunds will not be issued for the following:

- Incidence of lost, forgotten, unused or surplus General Admission Tickets, Reserved Seating Tickets, Club Passes, Hospitality Passes, or any other ticket offerings made by the Event Organizer.

## **CANCELLATION**

Cancellation of the event before Thursday, October 19, 2023: any money paid in advance bookings will be refunded 100%.

Cancellation or abandonment of the event on or after Thursday, October 19, 2023: refunds will only be made in respect to any day(s) that is abandoned fully before the start of that day's competition.

In the case of items that cover the whole event (i.e. 4-Day General Admission Passes, Tier 1 Hospitality Passes, etc.) the following proportions of total cost of the item will be refunded:

- Event canceled before Thursday, October 19th start of competition: 100% refund
- Event canceled before Friday, October 20th start of competition: 85% refund
- Event canceled before Saturday, October 21st start of competition: 60% refund
- Event canceled before Sunday, October 22nd start of competition: 15% refund

Refunds will be in full, that is inclusive of the face value of the ticket as well as any additional fees paid during checkout at the time of advance purchase.

## **TICKET REPRINTS**

The Event Box Office can reissue e-tickets with the same barcodes during the event for tickets that are lost.